



REVESBY
E S T A T E

Cancelation and Refunds Policy

Delivery slots can be rescheduled no later than 48 hours before the initially accepted delivery date. The replacement delivery slot has to be within a 20 day period. Payment for deliveries that are not rescheduled are non-refundable.

The delivery driver is a representative of Revesby Estate and not a third party. If for whatever reason you are not satisfied with the delivered product and you wish to have a refund or replacement you must inform the delivery driver of any issues before he leaves your premises. On site he will populate a complaints form. The complaint will be passed on to the Forestry manager who will make contact as soon as possible to resolve the issue.